

LEKHANA BALE

RESERVATIONS

Joined Rudding Park in October 2014



Why did you choose to work at Rudding Park?

Coming from a hotel background I knew what kind of company I wanted to work for, one I could be proud to be part of and believed in. I did do a little research online and read quite few good comments and also saw a few videos which helped me in making my final decision. I have to say I am glad I joined the Rudding Park family as it is a company that is not only guest focused but also looks after its employees which is a rare thing to see in hospitality industry.

What have you done during your time with us?

I have learnt a new hotel software system (which increases my knowledge to three hotel software systems). I have always enjoyed spa treatments but never had much in depth knowledge about them, so I have learnt a lot. Being a non-golfer I have also learnt quite a bit about golf too.

What have you enjoyed most?

I enjoy the company of my colleagues! Each and every person I have come across from the department I work in to other departments has always been very pleasant and helpful. I enjoy the healthy competition we have in the office which makes work fun.

What have you learnt about yourself?

I have always been a patient person but didn't actually know how much patience I had. My confidence has grown when it comes to talking to strangers. I have also learnt that I can be quite competitive in a sales environment.

What next for you?

I am planning on learning as much as I can from my colleagues & supervisors which will help my growth within the company.